PEXLIVE
Digital Process Automation
✚ LOW CODE FOCUS DAY

TUESDAY 27 APRIL 2021

09:00 ET NOKIA'S JOURNEY IN AUTOMATING SUPPLY CHAIN AND PROCUREMENT PROCESSES

Today goes far beyond 'simple bots' that take over repetitive back-office tasks. Automation platforms can now offer end-to-end solutions designed to help make informed decisions, optimize operations, and improve customer experiences across the enterprise. In this session, discover Nokia's journey to streamlining processes while ensuring their internal stakeholders and end users reap the benefits. Key milestones for this experience include:

- Mapping out processes and creating a roadmap for automation projects
- Creating a digital center of excellence and translating data into insights
- Change management strategies to onboard internal stakeholders & executives

Katherine Dillon, Automation Process Analyst, **Nokia**

10:00 ET 3 REAL-WORLD SUCCESS STORIES WITH LOW-CODE AUTOMATION

Digital Process Automation is only as good as the sum of its parts. Technology, people, and data must work in concert - orchestrated into workflows that are continuously optimized and agile enough to adapt quickly when market conditions demand. In this session, join Appian to learn about 3 real-world examples of organizations successfully using Low-code Automation to drive efficiency, optimize processes, and increase IT/business collaboration.

Michael Rahm, Product Marketing Manager, **Appian**

11:00 ET HOW LEXISNEXIS IS DELIVERING OPERATIONAL EFFICIENCIES AND IMPROVING CASH CONVERSION

In the current state process, when a customer wants to raise a dispute with respect to billing/ payment, the disputes are received through email and manually tracked between different departments. There is no dashboard for tracking the real time data, leading to high turnaround time in resolving disputes, due to which we have a huge cash flow locked in disputes. This session will explore how this problem was circumvented by looking at the end to end process redesign coupled with automation.

- Focusing on the real end to end process rather than process siloes
- Process excellence/ Business Process Management best practices
- Need for doing Process excellence before automation

Ashutosh Chaudhari, Director, Center for Automation and Process Excellence, **LexisNexis**

12:00 ET HOW NIPRO EUROPE IS TRANSFORMING BUSINESS PROCESSES ACROSS 25 LOCATIONS

A global conglomerate that runs a wide-range of pharmaceutical-related businesses, including medical device and pharma packaging divisions, faced challenges when it came to sharing processes, as paperwork became hard to share and sometimes got lost across its 25 different sites and 3,500 employees. In this session, discover how Nipro Europe has automated 30 workflows to address challenges around visibility and paper-process inefficiencies in their HR and Marketing departments, by digitizing their business processes in-house.

- Improving visibility, accountability and employee experiences
- Transforming business processes across 25 locations
- Automated 30 workflows with no code process automation

Shay O'Connor, Head of Solutions, **FlowForma**
Paul Stone, Solution Architect and Product Strategist, **FlowForma**

WEDNESDAY 28 APRIL 2021

09:00 ET **HOW LENZE BUILDS A PRAGMATIC DECISION & PROCESS EXECUTION FRAMEWORK FOR PRODUCT PORTFOLIO MANAGEMENT**

Poor data quality, incomplete processes and slow and unguided decision making leads to an unstructured and underperforming product portfolio, harming the overall business performance and corporate agility. In this session, discover 4 valuable lessons that LENZE learned when building a pragmatic decision framework to achieve improved data quality and decision making:

- 50% reduced product complexity
- 10% more output due to optimized resources
- 75% more resilience in crisis situations
- Better Synergies between Human and Bots collaboration

Gerd Schüler, Senior Vice President - Process and Quality Management, **Lenze**
Robert Hutter, Founder & CEO, **FireStart**

10:00 ET **WEBINAR TO BE CONFIRMED**

Session to be confirmed

11:00 ET **DEVELOPING A PROCESS-DRIVEN CULTURE ACROSS YOUR ORGANIZATION**

 Process excellence is a work culture built around key business processes. Organizations that embrace process excellence view every business process as an asset and build upon it a way to identify, codify, map, review, and update the way things are done across the organization – an approach called process management. Process management is an enterprise-wide effort and should not be imbued into just one function or department. You should facilitate an organizational-wide culture change by focusing on process understanding and collaboration. Being able to quickly adapt to business change on a process and to visualize it is the first step in achieving improved efficiency and operational excellence. Join this session to learn:

- How value is created through operational excellence
- How McDonald's transformed its operations through process management
- Steps you can take to start your operational excellence journey

Paul Hsu, Director of Product Marketing, **Nintex**

12:00 ET **HOW ENTERPRISE ORGANIZATIONS ARE USING MODERN AUTOMATION DESIGN STANDARDS TO INCREASE RPA ROI**

How Enterprise Organizations are using Modern Automation Design Standards to Increase RPA ROI
Today's RPA workflow is broken and inefficient due to the out-dated practice of using documents to design and deliver digital workers. However, by re-aligning your RPA workflow with modern automation design standards, you can resolve many of the tedious and expensive challenges associated with RPA delivery and its ongoing maintenance. In this session, discover how companies can more quickly and easily design, deliver, and manage RPA programs that create strategic and impactful business value.

- Achieve 2x faster process design and bot development
- Reduce bot maintenance by 30%
- Reduce your RPA program's total cost of ownership
- Achieve ROI in less than 6 months

Venky Cheluvaraj, Director of Product Management, **Blueprint**

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THURSDAY 29 APRIL 2021

09:00 ET **HOW LOW-CODE DRIVES DIGITAL TRANSFORMATION AND OPERATIONAL EXCELLENCE**

Session details to be confirmed

Erik Hale, Global Head of Sales Enablement, **Creatio**
Nandeesh Madapadi, Sr. Enterprise Solutions Manager, **Creatio**

10:00 ET **WARBUD SHARES LESSONS LEARNED FROM A 7 YEARS OF EXPERIENCE WITH LOW-CODE**

Seven years ago, a low code platform was rolled out as part of an ERP replacement project at leading Polish construction company, Warbud. Although it was only meant to be used for a single – yet important – cost invoice approval process, it became the backbone of business process management. In this session, discover lessons learned from 7 years of experience with low-code.
- How and where low-code can produce exceptional results
- How Warbud built tailored process-centric applications
- How low-code can help digitise Warbud's business operations
- What questions you should ask low-code vendors before making a decision that have the potential to digitalize your business

Rafał Gliński, Digitization and Information Technology Director, **WARBUD S.A.**
Łukasz Wróbel, Chief Business Development Officer, **WEBCON**

11:00 ET **BUILDING FAST, AUTOMATING SMART, AND DISCOVERING PROBLEM-FIRST WITH LOW-CODE**

Bringing Enterprise Low-Code and Intelligent Automation together and understanding how to fully leverage them constitutes a powerful weapon for taking digital transformation to the next level. In this session, discover various success stories on the value of bringing together No-Code/Low-Code, BPM and RPA, AI/ML
- Achieving financial process automation and regulatory compliance through a Cloud Tax and Accounting Low-Code application
- Automating business processes in Pharma with Low-Code and RPA, AI/ML
- How Ofimundo is streamlining consulting sales processes, minimising communication errors and time-consuming tasks

Claudio Salvador, Chief Digital Transformation & Automation Officer, **Ofimundo**
George Fylaktopoulos, Chief Technology Officer, **Comidor**
Dimitra Fotopoulou, Business Development Executive, **Comidor**

12:00 ET **GLOBE TELECOM AUTOMATES BUSINESS PROCESSES WITH NO-CODE APPLICATION**

In 2020, Globe Telecom sought to automate its processes however, while employees were forced to work remotely from home, a no-code platform became the solution for experimentation and adoption. In this session, discover how the Philippine-based operation launched a Hackathon which resulted in 140 applications deployed with an intelligent no-code platform.
- Invited 187 remote participants to join the No-Code Hackathon
- Created 50+ business applications to address front-line challenges
- Rolled no-code application across the entire business

Francis Pugeda, Head of Emerging Technologies, **Globe Telecom**